

With PIREL software, Imagistics has quick, country-wide access to information from reports as large as 380MB

Imagistics International Inc. is a direct sales, service, and marketing organization that offers document imaging solutions to large corporate and government clients, as well as to small and mid-sized businesses. Imagistics has 3,300 employees across the USA, and a current installed base of over 320,000 copier and facsimile products in use that generate more than \$640 million in annual revenue.

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The Challenge

Imagistics required a report management system capable of processing large files and high-volumes. Their reports were sometimes as long as 50,000 pages, and they needed to be able to retrieve these online. In addition, they wanted to provide access to information for upward of 5000 users located across the country.

The PIREL Solution

The PIREL EFS Server™ was installed to retrieve data via ftp, index it, generate a PDF file, and archive the document in an Oracle database. One of the challenges PIREL faced in implementing this system was the management of bulky file sizes at times as large as 380 MB. Filters were applied to the data to allow users to extract just the needed sections of a long report, making it possible to retrieve the information online. Additionally, to ensure that processing errors do not occur and that disc space is never exceeded as a result of these large files, PIREL has developed a customizable error-tracking tool specifically for Imagistics that monitors data processing flow, scheduled tasks, and available space on the database and application servers, and then warns the system administrator of possible issues by email.

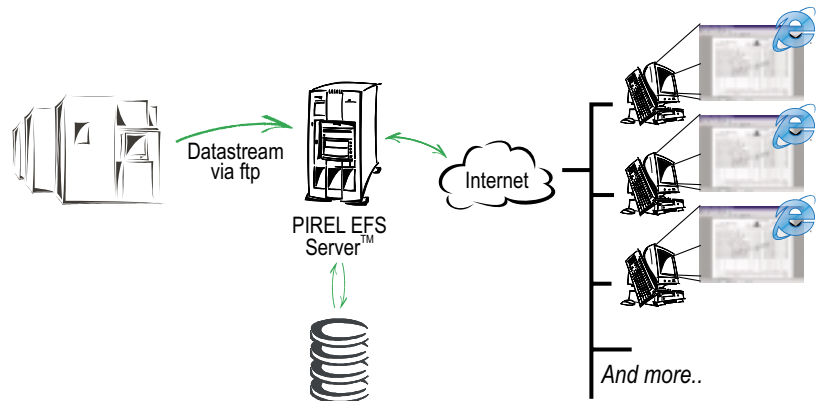
The Result

PIREL EFS Server™ is able to process the large files and high volumes that Imagistics generates. Productivity has increased because less time is spent searching for and managing documents, and information from even very large reports is available online. Imagistics saves in paper costs, because now they do not need to print an entire report, when they really only need a single page. With as many as 1,000,000 archived pages of reports per month, this results in substantial savings. Customer service has improved because it is now easier for Imagistics to provide prompt replies to inquiries.

Today, when Imagistics employees across the country need information, they simply search for a document over the Internet or the corporate network using key words and dates and a standard web browser.

Summary of Benefits for Imagistics

- Reduction in the number of printed reports, resulting in a substantial savings in paper costs.
- Improved online access to information from long reports.
- Faster response time to inquiries.
- Increased efficiency of report management procedures.



About PIREL

Founded in 1994, PIREL is a software company dedicated to improving the way that business manages documents by providing robust, secure, high-calibre integrated document and content management solutions at competitive prices. PIREL recognizes the need for rapidly deployed web-based solutions that conform to open standards and maintain document integrity in a scalable and customizable framework. PIREL is committed to helping customers achieve their objectives by providing innovative software solutions and by building long-term, honest, and respectful relationships.